## Patient FAQs during

## COVID-19

How safe is it to come to my appointment at MMC?



- Our primary concern is the safety of our patients, visitors and staff.
- We are carefully abiding by the Center for Disease Control guidelines.
- Anyone who comes into the hospital is asked a series of COVID-19 screening questions before they enter.
- We have staff assigned to continuously monitor safety measures, including an inhouse Infection Preventionist.
- MMC continues to maintain a well equipped supply of personal protection equipment so that our staff have the resources they need to stay protected.

What are MMC staff doing to stay safe and healthy? How do I know that they aren't sick/won't get me sick?



- Staff at MMC are required to wear protective equipment during any patient contact.
- Extra efforts are being made to sanitizing, cleaning, and disinfecting throughout our facility.
- Staff must take their temperature daily. They are staying home if they are feeling sick.

Are there any extra safety precautions I need to take before my appointment or procedure?



- Before your appointment at MMC, continue to practice the safer at home order set in place by Governor Evers.
- Self isolation is recommended.
- Wash your hands often for at least 20 seconds.
- If you must go out, practice social distancing.
- If you are sick, stay home and call your provider.
- Wear a mask to your appointment. If you don't have one, we will give you one at the door.

What about COVID-19 testing?



- If you are having an elective surgery at MMC, you will be tested for COVID-19.
- Anyone who needs a test will get one.
- Since the testing capacity is still limited at this time, we are conserving the test kits for our community.
- MMC staff are not automatically tested.

